

**Rivier College
CS 553A/CS445E Introduction to Networking Technologies**

Visit of IT Services Department

IT Services Department, Rivier College
STH Building, 1st Floor, across room STH-135
Email: bschleifer@rivier.edu
Web: <http://www.rivier.edu/administration/it/>

STUDENT's NAME: _____

As a preparation for visiting the IT Services Department, please, formulate TWO QUESTIONS that you can ask during the visit OR send them by e-mail in advance:

Q1: _____ ?

Q2: _____ ?

ASSIGNMENT

Find the answers to your and other (following) questions and make a brief report about your trip to the IT Services Department. Send your HTML file with your answers as e-mail to the Instructor (vriabov@rivier.edu).

What SERVICES are provided by the IT Services Department at Rivier College?

How many USERS are "served" by the IT Services Department during an academic year?

Who is the Internet Service Provider (ISP) for the Rivier College IT Services Department?

What are the communication lines between the IT Services Center and computers located in the same building (STH), other buildings on the campus, and the computer of the ISP?

What "SERVERS" are installed in the IT Services Center?

What kind of SOFTWARE is used by Rivier College "clients" (users) for receiving/sending e-mail?

WHEN (at what part of the 24-hour day) is the highest load on the Internet-related server of the IT Services Center during an academic year? Why?

What company's equipment is used to support Virtual Private Networking (VPN) services at Rivier College?

What security measures are used by the IT Services Department? (Name few measures):
