

## **DIVISION OF BUSINESS & SECURITY STUDIES INTERNS “ADAPTATION & SUCCESS IN THE AGE OF COVID”**

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**Major, U.S. Marine Corps (retired)**

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**Kalina Dutra    Wednesday, December 9, 2020, 10:00am    ZOOM**

**Internship Company: Body Works Auto Body, Chelmsford, MA**

Kalina’s duties included bookkeeping, creating invoices, ordering parts and supplies, answering phone inquiries, and learning to transform the business from a DBA (sole proprietorship) to a S-Corp (Corporation). Over the course of her internship, Kalina admitted, “I didn’t know as much as I thought I did”. She also observed, “I grew in ways that I didn’t expect”. Having worked in the family car sales business prior to working for the auto repair business, Kalina thought she knew all about the car business. Kalina became an integral part of team and, leveraging online resources, was able to greatly reduce the process time for insurance paperwork. Kalina’s intern experience has paid off with a job offer from a local healthcare supply company in their customer service department.

**Christian Greener    Wednesday, December 9, 2020, 12:00am    ZOOM**

**Internship Company: Nashua Police Athletic League (PAL)**

Christian was accepted into an internship with the Maine Department of Corrections (DoC) when the COVID pandemic slammed the US. When the Maine DoC cancelled all internships, Christian sought out another opportunity to work with law enforcement. Christian was able to leverage his leadership skills from being a Rivier student-athlete to motivate and inspire nearly 2000 children from the greater Nashua area with the Nashua Police Athletic League (PAL). As a Team Leader, Christian facilitated the organization, scheduling, and delivery of 16 educational programs as well as mentored local youth in responsible behavior and good sportsmanship. When COVID contingency operations required enhanced screening that turned the facility entryway into a bottleneck, Christian identified process improvements that greatly reduced the time it took participants to get properly screened for access. This improvement allowed students to maximize their time with the mentors and resources at the PAL facility. Christian has entered the US Army as a Military policeman to provide a solid foundation for his future endeavors. Congratulations Christian and thank you for choosing to serve.

**Harsh Rathore    Thursday, December 10, 2020, 11:00am    ZOOM**

**Internship Company: Nashua Habitat for Humanity**

Harsh served in a hybrid position as the organization’s Volunteer Organizer and Social Media Manager. She worked with the Executive Director and the marketing team to advance volunteer opportunities and increase fundraising. Harsh excelled in leveraging social media platforms like Twitter to increase community awareness and drive support for Habitat for Humanity’s mission and accomplishments. Her performance was so impressive that the Executive Director turned over full control of the Twitter account to Harsh. She was also selected to lead a high-profile media event with Senator Jeanne Shaheen, was trusted to develop interview questions, and ran the organization’s advancement activities for

“Giving Tuesday”. Harsh found her internship with a non-profit organization immensely valuable to her Business portfolio and looks forward to graduation.

**Tyler Jackson      Thursday, December 10, 2020, 1:00pm      ZOOM**

**Internship Company: Rivier University, Office of Global Engagement (OGE)**

Tyler had planned and scheduled to study abroad when COVID became a global pandemic. Although Tyler’s overseas experience was thwarted, he found a way to turn this negative into a positive by serving as an intern in Rivier’s Office of Global Engagement. Serving under Director Dey Barriga, Tyler found his niche. Tyler dove into learning all about recruiting and hosting international students for university study. Tyler’s thirst for knowledge and experience led him to research the many processes related to visa application, processing, tracking and receiving international students, and managing “F1-visa” holders in the Student and Exchange Visitor Information System (SEVIS). Tyler planned and executed a Virtual Study Abroad conference with our partners at API to enhance awareness of opportunities compliant with COVID guidelines. He also helped organize an online/ZOOM recruitment event with students and parents in India. Tyler has found his calling and looks forward to working in an office supporting global engagement at the collegiate level (he is even open to opportunities at foreign universities). Congratulations Tyler, you are an outstanding cross-cultural ambassador.

**Dylan Lestico      Friday, December 11, 2020, 11:00am      ZOOM**

**Internship Company: Nashua Police Department**

Interning with an organization responsible for front-line crisis response during the age of COVID is not only very challenging, but it is also very brave. Dylan rose to the challenge and excelled in a police department known for its steadfast commitment to the rule of law as well as its compassion for those most vulnerable in our society. Dylan’s rotations included Communications/Dispatch, Uniform Field Operations Bureau (UFOB), Legal Bureau (prosecutions), Services Bureau (Police Athletic League (PAL)), Criminal Investigations Division (CID), and Special Investigation Division (SID – including sex crimes and cyber crimes). Dylan’s performance drew praise from all the area supervisors. Dylan already had a strong work ethic noting, “if you’re 10 minutes early, you’re 5 minutes late”. He deftly noted that a young employee should never say “no” when an opportunity presents itself. Dylan’s adaptability in shifting from division to bureau and from civilian to community responder reflected great credit upon himself and served as a testament to the virtues he has taken from Rivier University. Congratulations Dylan and thank you for standing the watch.

**Andrew Panameno      Wednesday, December 16, 2020, 2:00pm      ZOOM**

**Internship Company: City of Nashua, City Clerk’s Office**

**Internship Company: Rivier University, Division of Business and Security Studies**

If there is one student whose internship experience exemplified the adaptability and perseverance representative of a Rivier student, it is Andrew Panameno’s. Andrew was entering his senior year when the COVID pandemic grounded his NCAA athletic career in Volleyball. Andrew was able to spin this huge disappointment into a positive experience at the City of Nashua Clerk’s office working to help ensure a safe and secure 2020 election. Andrew found a new appreciation for helping his fellow citizens exercise their rights. He also realized that he does not want to work in a formal office setting. As is the case in every internship, it is equally important to learn what you do not like just as much as what you think you might want to do. As the election ended, so too did the grant money that funded Andrew’s internship. So, once again, Andrew adapted to the changing events and came to intern for Rivier’s

Division of Business and Security Studies helping the new Cybersecurity Management Program Director pursue a grant from the National Science Foundation. Andrew dove into researching the grant writing process, the requirements of the grant, and beginning a literature review of previous winners of the grant to identify possible opportunities. Throughout his internship experience, Andrew exemplified the mantra of “find a way to win”. Andrew is preparing for a career in law enforcement with aspirations of achieving a position in the national security apparatus. Congratulations Andrew. You are going to do amazing things.

**Frederick Kazalski      Thursday, December 17, 2020, 10:00am      ZOOM**

**Internship Company: Millipore - Sigma**

Fred landed a great internship at a multinational biotechnology firm. He was a part of the critical logistics chain that provided the necessary ingredients for the rapid development of the COVID-19 vaccine – OPERATION WARP SPEED. As a Process Solutions Commercial Services Intern, Fred supported clients including Moderna and Pfizer in getting the components to address their research. Having such a technically specific internship with a global corporation meant Fred was laser focused on using the programs Salesforce and SAP. Being a student-athlete, Fred was able to employ his teamwork and communication skills to help the company meet its goals. Fred’s performance earned him a full-time job offer with Millipore-Sigma, which he intends to accept. Congratulations Fred, you’re already changing the world by serving your fellow man.

**Nicholas Schelberg      Thursday, December 17, 2020, 1:00pm      ZOOM**

**Internship Company: Energy LB Resources, LLC.**

Nick completed his internship experience as an Energy Analyst and Project Management Intern. Nick was immediately thrust into a marketing role where he was tasked with designing materials to showcase Energy LB’s “green energy” product line. Nick quickly picked up that being a good leader meant being a good listener. Needing to understand how to target his marketing ideas, Nick knew he had to conduct an energy sector analysis within the State of New Hampshire. Nick excelled at research and the data he uncovered made him realize that partnering with the Finance department was the best way to show the value of Energy LB’s “green energy” products. Working with his partner in Finance, Nick became a multimedia content developer. Nick produced a company video, developed professional corporate brochures, and managed a social media campaign. Nick realized that he has a natural ability to paint vivid pictures with words and has become highly proficient at telling the company story. Nick’s CEO was so impressed that he asked Nick to stay on as a paid intern through spring. Congratulations Nick on establishing a superior professional reputation for yourself. You are on an amazing career trajectory.

**Geisha Naut Diaz      Friday, December 18, 2020, 2:00pm      ZOOM**

**Internship Company: City of Nashua, Office of the City Clerk**

Naut earned an internship with the City of Nashua’s City Clerk’s Office supporting the 2020 election. Hailing from Curaçao, Geisha had lived in the Netherlands for nine years prior to coming to Nashua. Geisha speaks three different languages and one dialect. Already a global citizen, Geisha brought a fresh perspective to Rivier’s MBA program. With a natural interest on politics, Geisha relished the opportunity to work in the 2020 U.S. election. Geisha was tasked with establishing a central office for the Clerk’s office to work out of for the election at the Nashua Public Library. In this capacity, she had to employ the full range of her professional and personal management skills. Geisha said the greatest challenge of her internship was learning to work with all different types of people in a high-pressure

environment. Geisha noted managers need to listen more. She stated, “When leaders listen and see things through other people’s eyes, they make better informed decisions”. Geisha exudes professionalism with maturity and experience far beyond her years. She seeks to get into politics when the opportunity presents itself.

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\* **Russell Norris, MS, MEP**, is the Director of Security Studies within the Division of Business and Security Studies at Rivier University. He is an Assistant Professor in the undergraduate Homeland & International Security and Cybersecurity Management programs. He received a Master’s degree from the U.S. Air University, Air Command and Staff College (Military Arts & Science; concentration in Joint Special Operations), Master Exercise Practitioner credential from the Department of Homeland Security’s Emergency Management Institute (DHS, EMI), and B.A. from the University of South Carolina in Government & International Studies (GINT). Professor Norris is a retired Marine Corps Officer and a subject matter expert in international affairs and global security operations. He is an interagency professional having completed numerous interagency programs and served with multiple governmental agencies around the world.